## **Inspection Letters Upload Information**

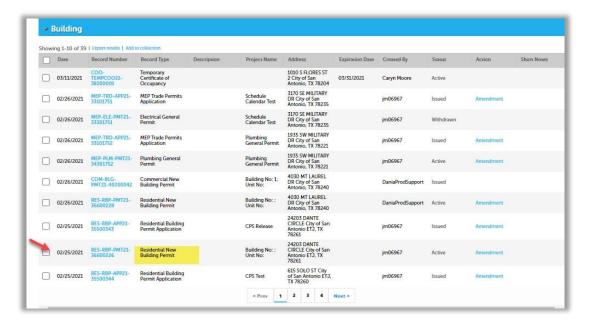
 IMPORTANT: Inspection Letters must be uploaded to the PERMIT and not the PERMIT APPLICATION. For example, the permit has the letters PMT in the numbering sequence (example: RES-RBP-PMT21-36600228).

## **Certificate of Insurance Upload Information**

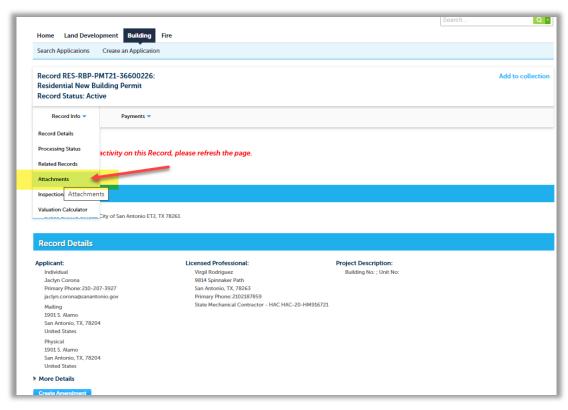
• **IMPORTANT:** Certificate of Insurance must be uploaded to the **License Registration** record. For example, the license registration record has the license number in the sequence (the number sequence differs based on the license type) example: **LIC-HIC-LIC21-16900533.** 

#### **Instructions**

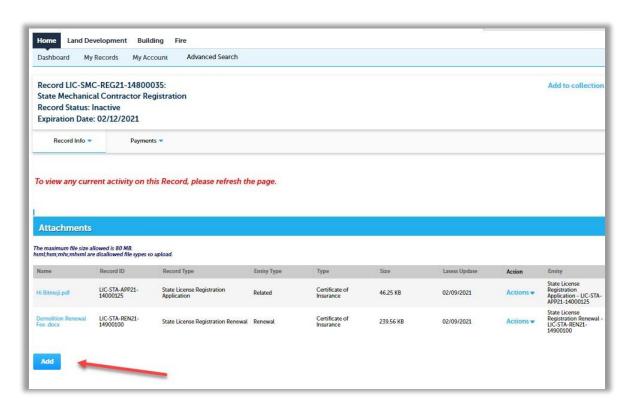
- 1. Log into your ACA portal account.
- 2. **Navigate** to Permit Record OR License Registration Record.
- 3. Locate the Record Number.
- 4. Click the record number (blue text hyperlink)



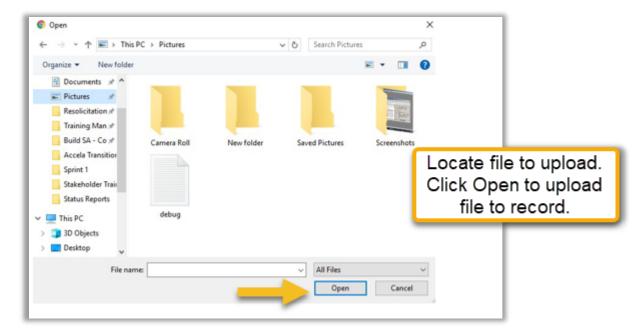
- 5. Record Details page displays. **Click** the <u>Record Info</u> drop-down menu arrow.
- 6. Click Attachments.



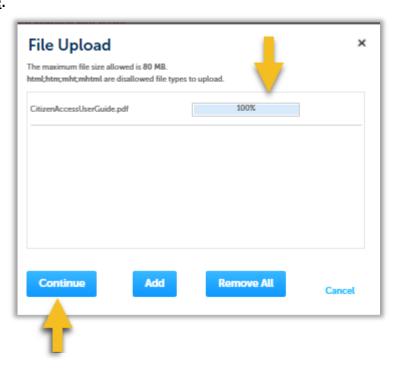
#### 7. Click Add.



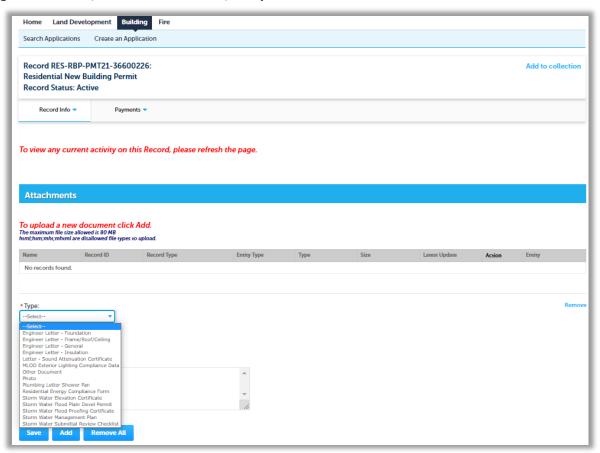
- 8. An internet browser window displays. **Select** the file you wish to upload.
- 9. Click OPEN to upload the file.

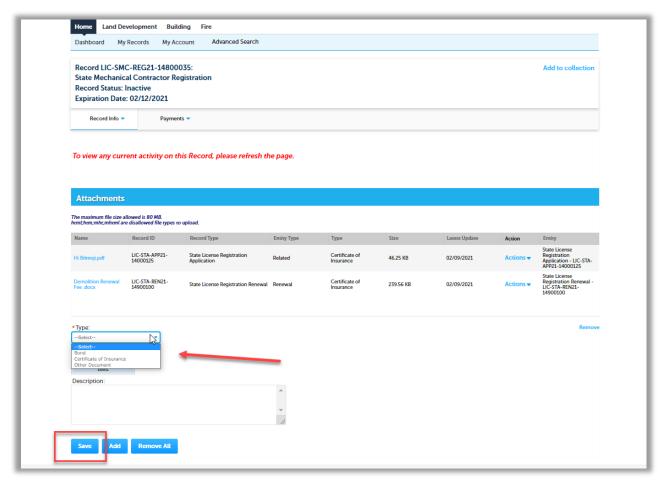


- 10. Wait for the file to completely upload 100%.
- 11. Click Continue.



12. **Click** the Type drop-down menu arrow to select the document type (example: Engineer Letter, Foundation Letter, etc.)





13. Click Save. The system displays confirmation the document is uploaded successfully.



**Please note**: This triggers a review for staff. Once staff reviews the document, they update the inspection information (for inspection letters) or the Insurance expiration date (for Insurance updates) in the system. Changes will be reflected as soon as staff performs the update(s).